









Message

Appreciation letter Yu, Shiyao - yusx

Sent: Sunday, April 21, 2013 8:58 AM

To: petersed@jmu.edu

Dear Ms. Peterson,

I am a student from JMU and I am writing to express my appreciation to your student librarian Austin. He works for the last shift on Friday in the media resource center. I received great and professional help from him for an urgent video project. He even let me borrowed his own USB drive so I can play the video that he helped editing on time. He also worked for extra time because of this video. I was moved by his spirit of providing excellent customer service. He definitely is a great addition to your office.

Sincerely,

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